

December 12, 1960

AVIS INC.,
18 Irvington Street
Boston 16, Mass.
U.S.A.

Gentlemen:

I address my letter to the central office because I was mixed up with your organization in Albany.

On December 9, 1960 around 9:15 p.m. I have rented an AVIS car at IDLEWILD AIRPORT to go to Albany.

Saturday the 10 before leaving for Montreal by train, through the Special AVIS red phone installed at the lobby of the Sheraton Hotel, I have telephoned Avis-Rent-A-Car office in Albany to come and get the car. They told me to leave the car with the Doorman. The Doorman refused to take it. Afraid that something happens to the car, I tried again to contact your office but there was no answer from nine p.m. up to midnight. Then I left the car at the PIGEON HOLE GARAGE in front of the Sheraton Hotel.

This morning, I called Albany Avis-Rent -A-Car to notify them. They said they will go and get the car.

Enclosed herewith is the Rental agreement No E 341 423 and a receipt from Texaco for \$3.50 to be deducted from my account.

I am surprised of the \$15.00 return charges, it is the first time.

Hoping everything will be found in order, I remain,

Yours truly,

Dr F.A. RUBIO
c/o Rougier Inc.
2055 Favard Street
Montreal 22, P.Q.

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